

## **CLIENT INFO**

Please be as detailed as possible.  
Use back of sheet if required.



**Owner's Name:** \_\_\_\_\_ **Email:** \_\_\_\_\_  
**Address:** \_\_\_\_\_  
**Cell:** \_\_\_\_\_ **Work:** \_\_\_\_\_  
**Spouse's Name:** \_\_\_\_\_ **Email:** \_\_\_\_\_  
**Cell:** \_\_\_\_\_ **Work:** \_\_\_\_\_  
**Emergency Contact Name & Telephone:** \_\_\_\_\_  
**Veterinarian's Name:** \_\_\_\_\_ **Telephone:** \_\_\_\_\_  
**Dog Name:** \_\_\_\_\_ **Age:** \_\_\_\_\_ **Weight:** \_\_\_\_\_ **Breed:** \_\_\_\_\_

**Color/Description:**

**Spayed or Neutered?**

**Vaccinations or Titer testing up to date?**

**Has your dog been with a dog walker or daycare before?**

**Does your dog come when called?**

**Is your dog ever aggressive with people or dogs?**

**Is your dog possessive with toys or food?**

**How does your dog approach other dogs on walks?**

**Does your dog pull on the leash?**

**Collar type or harness?**

**Off-leash on trails?**

**Does your dog startle and run from loud noises (thunder, firecrackers, etc...)**

**Has your dog ever taken off and not come back? What were the circumstances?**

**Has your dog been left in the care of someone other than yourself and how did he adjust? Any whining, pacing, barking or pee/poop accidents?**

**Where does your dog prefer to sleep? Is he crate trained?**

**Regular exercise routine and duration?**

**Any bad habits- ie: chewing things, eating or rolling in poop or dead fish, chasing mtn bikers?**

**Any behavioral issues ie: Separation Anxiety & how do u manage it?**

**Ok with cats?**

**Any allergies?**

**Flea / tick treatment?**

**Any current medications?**

**Any past or current injuries/illnesses?**

**Food brand & flavor/type?**

**How much & when?**

**Any recent stressors or changes in your dog's life?**

**General personality description:**

# WAIVER

My signature on this document indicates that I have read and clearly understand all of its terms.

I understand that there are risks in having my dog boarded in an environment where the animals are not kept in cages. I also understand the risks of having my dog walked off-leash by Mountain Paws, as well as the risk of having my dog around other dogs, people, cyclists, wildlife, and motor vehicles. I acknowledge that Mountain Paws will take reasonable measures to minimize these risks, but I understand that it is not always possible for Mountain Paws to prevent injuries that may occur during off-leash activities. I understand that Mountain Paws specializes in off-leash wilderness hikes and that after my dog has proven recall my dog will be walked off leash.

I will be responsible for the actions of my dog if it causes any damage whatsoever, including but not limited to damage or injury to other dogs, people, or objects while in the care of Mountain Paws. I understand and agree that Mountain Paws is not responsible for any injury to or damage caused by my dog, while in the care of Mountain Paws.

I warrant that my dog is suitable to be in the care of Mountain Paws and is not aggressive toward people or other animals and is spayed or neutered if over the age of 10 months. My dog is obedient, capable of following instructions or in the process of learning to. I will immediately advise Mountain Paws of any problems with my dog that could affect its behavior, health, or suitability for a communal living environment and off-leash group activities.

In the event of illness or injury, I authorize Mountain Paws to take my dog to my vet or the nearest one. I agree to pay for all veterinary care required, in the opinion of the veterinarian. Mountain Paws will contact me or my emergency contact at the telephone numbers listed on the 'Client Info' sheet. If the Owner/Emergency Contact cannot be reached, Mountain Paws is permitted to make any necessary decisions regarding the health and well-being of my dog.

I acknowledge that having my dog in the company and environment of other dogs may involve risks regarding the contraction of illness. I understand that regular vaccinations cannot completely guard against illness and disease, and that Mountain Paws cannot in any way prevent, nor be responsible for any illness, louse or disease that my dog might contract.

I ensure that my dog is, and will be kept currently vaccinated or I have consulted with a holistic veterinarian and have chosen not to continue with regular vaccinations but will be titer tested within the last 12 months. I understand all possible health risks associated with my decision regarding vaccinations and take full responsibility for any repercussions or illness that my dog may contract. I agree to provide proof of current vaccinations or titer testing if requested.

**Agreed and accepted this \_\_\_\_ day of \_\_\_\_\_, 20\_\_.**

**Owner Signature:** \_\_\_\_\_ **Print :** \_\_\_\_\_

**Witness Signature:** \_\_\_\_\_ **Print :** \_\_\_\_\_



## **MOUNTAIN PAWS POLICIES**

We thank you in advance for taking the time to read and respect our policies.



### **BOOKING**

We specialize in small group care and therefore book up quickly.

For dog walking services we recommend booking at least a week in advance, but can sometimes help out last minute. For boarding we recommend 1 month notice. If you require boarding over a statutory holiday we recommend 1-2 months notice.

\*Advance booking is not mandatory but greatly increases your chances of getting the service and dates you require.

### **CANCELLATIONS**

To avoid a \$25 fee, we require a minimum of 24 hours notice for hike cancellations. Boarding or House Sitting cancellations require a minimum 2 weeks' notice otherwise full fees apply.

### **HIKES \$28/hike Monday-Friday. \$38/hike on weekends**

For safety, bonding, group cohesion etc... all dogs must join our group hikes a minimum of 2x weekly.

Pick-up is between 8:30am & 1pm / drop-off between 11:30 & 4pm

Payment for hikes will be invoiced monthly at the end of each month. \*Payment is due within 7 days.

### **BOARDING \$60/day / House sitting starts at \$75**

We require a 50% deposit over stat holidays or stays over 14 days. Otherwise, payment is due on the first or last day of care. Statutory Holidays are charged at a rate of \$70/day for boarding. Please note that overnight care rates are charged by the day, not the night, and not a 24 hour period. Half days on the first or last day of care can be arranged within reason at a rate of \$30. Pick up by 9am will not result in an extra day charge.

### **PAYMENT**

We accept cash, email money transfer to [tasha@MountainPaws.ca](mailto:tasha@MountainPaws.ca), and debt & credit card with a 5% fee through our booking app.

### **OUR EXPECTATIONS**

*Your dog must:*

- have no history of true aggression
- be FULLY house trained ie: no indoor poop or pee accidents
- have good indoor behavior ie: not destructive, no continuous barking or whining
- have good off leash recall or learning to be off leash, unless prior on-leash only arrangements made.

### **CUSTOMER SERVICE**

At Mountain Paws we pride ourselves on our customer service and professionalism. Your feedback is important. Please contact us if you have any questions, concerns or suggestions to make your experience with us and your dog's care better!